

TELEMEDICINE A TOOL TO FIGHT COVID-19



With intensifying concerns surrounding the COVID-19 pandemic, telemedicine has become of paramount importance to ensure the safety of patients and physicians.

Globally, people have been slow to take up consulting doctors using digital and social platforms. But, with COVID-19 spreading to many countries, the number of people consulting with doctors through screens is increasing. The power of social distancing, part of which is offering virtual healthcare, has been invaluable in the success of China and South Korea in containing COVID-19. As people connect virtually, healthcare professionals manage overcrowding of consultation rooms, ensure appropriate referral for care, and help prevent the highly infectious COVID-19 virus from spreading. More importantly, telemedicine will enable a large number of healthcare professionals who are already in self-quarantine to continue to deliver healthcare to those in need.

VIRTUAL CONSULTATIONS THROUGH DISCOVERY'S DRCONNECT: REACHING MORE PEOPLE VIRTUALLY

Discovery Health has created a tailored digital journey for members of Discovery Health Medical Scheme who want to understand their risk of contracting COVID-19 and the ability to conduct a virtual consult with a GP through the Discovery website.

01

Entry point available on the information hub via the Discovery website



02

Member requested to complete a triage questionnaire to determine level of risk



03

If high risk, a virtual consult with a GP is recommended



04

Member selects a GP and conducts a virtual consult

